

East Coast Recovery Information

July 2025



Support is available for Primary Producers to help with recovery from the East Coast floods, including grants of up to \$75,000 and concessional loans of up to \$130,000.

For essential recovery support information visit nsw.gov.au/floodrecoveryupdates

Provider	Services available and contact details
Government support	
Special Disaster Relief Grant (Category D)	<p>Eligible primary producers can apply for grants of up to \$75,000 to assist with clean up, repair of damaged infrastructure, restocking and replanting, replacing lost or damaged assets and restoring operations to pre-disaster levels.</p> <p>Eligible primary producers can access an initial \$5,000 by providing photographic evidence of direct damage, with the remaining funds available once valid tax invoices and proof of payment are submitted and verified.</p> <p>To check eligibility and apply, please visit: raa.nsw.gov.au/disaster-assistance/storm-flood/SDRG</p>
Disaster Declaration Assistance	<p>Disaster assistance has been activated for Primary Producers, in the 19 LGAs declared a Natural Disaster and includes the following support.</p> <ul style="list-style-type: none"> ○ Concessional loans up to \$130,000 ○ Transport subsidies up to \$15,000 <p>Website: service.nsw.gov.au/disaster-and-emergency-assistance-for-business/grants-and-loans</p>
Rural Landholder Grant	<p>Primary Producers may be eligible for \$10,000 in Rural Landholder Grants are designed to minimise disruption and support recovery, helping rural landholders and aquaculture producers with essential recovery costs.</p> <p>Primary producers should report flood-related damage including stock and fodder losses, damage to crops, pastures, fencing and other farm infrastructure through the Natural Disaster Damage Survey.</p> <p>Website: https://www.raa.nsw.gov.au/disaster-assistance/storm-flood</p>
Legal and financial support	
Legal Aid	<p>Free legal help is available for those affected by a disaster, including insurance claims, housing and tenancy, financial hardship, and government disaster grants.</p> <p>Ph: 1800 801 529</p> <p>Website: disasterhelp.legalaid.nsw.gov.au</p>
Rural Financial Counselling Service	<p>Free, independent, confidential and expert support to farmers, fishers, foresters and other rural businesses to manage and adjust to the challenge of industry and climate variability.</p> <p>Ph: 1800 344 090</p>

Provider	Services available and contact details
	Website: https://rfcsnr.org.au/ Digital brochure: https://midd.me/28Vm
Mid North Coast Legal Centre	<p>Mid North Coast Legal Centre is an independent, not-for-profit organisation that offers free legal services, including information, advice, advocacy and education.</p> <p>Ph: 02 6580 2111 Website: https://mnclegal.org.au/</p>
Mental health support	
Disaster Recovery Clinicians	<p>Disaster Recovery Clinicians provide free mental health support and linking into other services via face to face, of phone call appointments.</p> <p>Ph: 1800 011 511</p>
Rural Aid counselling	<p>Rural Aid counsellors are based across Australia. Farmers, family members and their employees can access this free service.</p> <p>Ph: 1300 175 594 Website: ruralaid.org.au/counsellors</p>
Rural Adversity Mental Health Program	<p>Have staff available across the Mid-North Coast for support and useful fact sheets around adversity and disasters.</p> <p>Website: ramhp.com.au</p>
General support services	
Australian Red Cross	<p>Provide practical help and resources to use before during and after emergencies.</p> <p>Ph: 1800 733 278 Website: redcross.org.au/emergencies</p>
Vinnies (St Vincent De Paul)	<p>Vinnies NSW may be able to provide limited, targeted assistance to those severely impacted. Call 13 18 12 to chat to Vinnies about what support might be available.</p> <p>Website: vinnies.org.au</p>
Salvos	<p>The Salvation Army will continue to be available to community members experiencing hardship. Call 02 8775 7988, Monday - Friday between the hours of 9am and 3:30pm for recovery support.</p>
24/7 Phone support	
Lifeline	<p>Free, 24 hours telephone crisis support.</p> <p>Ph: 13 11 14 Lifeline Crisis Text Service: 0477 13 11 14</p>
Beyond Blue	<p>Available 24/7 for free and confidential counselling.</p> <p>Ph: 1300 22 4636</p>

For more information

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